



## **A NEW GENERATION OF ATHLETES**

### **REFUND POLICY**

- a) Application withdrawn 15+ days prior to the starting date of Youthletes: penalty fee \$350
- b) Application withdrawn 10 to 14 days prior to the starting date of Youthletes: 40% refund
- c) Application withdrawn 9 days or less prior to the starting date of Youthletes : No refund
- e) Official government holidays: Replacement days only if applicable and if places permit
- f) Demonstrations, road blocks, strikes: Replacement of days only if applicable and if places permit
- g) In case of closure only due to war: Full refund of unattended days

### **ILLNESSES & PANDEMIC POLICY**

Eligibility for refund are only under the below exceptional circumstances:

- h) Government enforced national lockdown: Full refund of remaining unattended days
- i) If a child is unwell or tests positive: Replacement of missed days only (subject to availability)  
No refund

\*If Youthletes is fully booked, each application will be reviewed on a case by case basis

### **EXTENSION POLICY / FREEZING POLICY**

- j) You can extend your child's membership by paying an additional weekly fee of \$280 | if 3 or more weeks extended: rate of a new membership apply (subject to availability)
- k) Freezing does not apply unless notified 2 weeks in advance

### **PAYMENT POLICY**

- l) We only accept Cash Notes or International Bank Transfer

### **REFUND | ATTENDANCE NOTES**

1- Deducing the difference between membership week pricing

Example: if a child is enrolled for a duration of 4 weeks and is entitled for a 1-week refund, Youthletes will refund the difference in price between week 4 and week 3 (refer to membership fee packages)

2- If child tests positive, attendance is permitted 7 days after symptoms first appeared and 24 hours with no fever without the use of fever-reducing medication and other symptoms of COVID-19 are improving

3- Any day missed from camp will not be refunded, nor compensated unless notified 2 weeks prior to the stating date of your child's camp.